



## NSW Award Leader Update May 2018

- [Award Administration Training](#)
- [Change to Customer Relationship Management \(CRM\) system](#)
- [Duke of Ed NSW webpage](#)
- [Moments that Matter Competition](#)

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### [Award Administration Training - Term 2](#)

Two face to face training sessions have been scheduled for this term, along with one remote teleconference session.

Click [here](#) for dates and registration details.

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### [Change to Customer Relationship Management \(CRM\) system](#)

The Office of Sport are migrating to a new CRM which will change the way we communicate with our Duke of Ed Award Leaders, including the issuing of invoices and Award Leader updates. The first change will happen late June with the final stage completing mid-August 2018. To help us with this process and ensure timely continuation in communications, please can you make sure that all contact details in the Online Record Book (ORB) are up to date as this will be our

point of reference - see below

- Contact information for the Award Unit can be edited from the Office Details page. This will become a prime source for extracting Award Unit contact details so we ask that you review and maintain this section
- Award Leader should be aware that the prime 'Phone Number' is visible to Participants so we recommend that you only use this field for publicised numbers. The secondary Phone Number is not visible to Participants and this is the field we will be using to maintain our Award Leader contact list

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## [Duke of Ed NSW Webpage](#)

There is now a NSW page on the DukeofEd website that collates key links and information, including previous Newsletters, Upcoming events and Key resources.

Bookmark this page - <http://www.dukeofed.com.au/delivering-the-award/award-operating-authorities/the-award-in-nsw/>

You can also navigate to it from Delivering the Award > Award Operating Authorities

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## [Moments that Matter competition](#)

### **WIN TICKETS TO THE INVICTUS GAMES IN SYDNEY HOSTED BY PRINCE HARRY!**

2019 marks the 60th Anniversary of The Duke of Edinburgh's International Award in Australia. As part of our celebrations, we are looking for stories and "moments that have mattered" from the past 59 years of the Award.

Whether you have been a Participant, volunteer, corporate partner, or involved in the Award in any other way, we want to hear from you!

To enter, answer this simple question in 150 words or less:

"How has The Duke of Edinburgh's International Award positively affected your life or someone you know?"

[Enter now](#)

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